

Cisco Certified Refurbished Equipment



Cisco® Certified Refurbished Equipment is a price-competitive and trusted alternative in those cases when buying new equipment is not an option. Fully refurbished to Cisco factory specifications, Cisco Certified Refurbished Equipment is backed by the same warranty, maintenance, and support options as the equivalent new product. Cisco Certified Refurbished Equipment is sold only through Cisco authorized resellers.

Program Highlights

- Over 2800 unique current and end-of-sale switches, routers, wireless, security, telephony, and other product SKUs
- Refurbished, upgraded, tested, and inspected to meet Cisco specifications
- Loaded with a licensed release of Cisco IOS® Software to help ensure network compatibility
- Backed by the same Cisco warranty and service program options as the new product
- Technical support is available through the same Cisco Technical Assistance Center (TAC) as for new product
- Financing programs are available through Cisco Capital™ to further increase budget flexibility
- In-stock inventory usually ships within 24 – 48 hours

Customer Benefits

- Peace of mind. All products are refurbished and certified to Cisco factory specifications and are supported and warranted the same as new product.
- Maximize your budget. Attractive pricing, no hidden costs, and financing enable you to get the most network solution for your limited technology budget.
- No network risks. Proprietary product upgrades, compliance with safety and engineering standards ensure no network security and performance risks.
- Protect your network investment. Cisco scalable and industry-leading solutions accommodate future system growth.



For more information

Please contact your Cisco authorized reseller or visit us online at www.cisco.com/go/remarketing

Q&A

Q. Is Cisco Certified Refurbished Equipment reliable and safe to use in my network infrastructure?

A. Yes. Cisco Certified Refurbished Equipment is remanufactured and certified to Cisco factory standards and is backed by the same technical support and warranty as new Cisco product.

Q. What is the Cisco process for refurbishing equipment?

A. The Cisco Certified Refurbishing process consists of:

- Testing and refurbishing to factory specifications by ISO Certified Cisco contract repair manufacturers. Tests include diagnostic, functional, and network tests.
- Upgrading equipment in compliance with engineering change orders (as applicable).
- Installing a fully licensed version of the latest shippable release of Cisco IOS Software.
- Burn-in testing to verify the quality of the refurbishing and screen out defects. Certain products are subjected to thermal cycling during the burn-in testing process.
- Applying cosmetic repairs and cleaning to make sure the product looks like new.
- Performing visual inspections throughout each step of the refurbishing process.

Q. Is Cisco Certified Refurbished Equipment eligible for Cisco SMARTnet® support?

A. Yes. Cisco warranty and SMARTnet support applies to both current and eligible end-of-sale Cisco Certified Refurbished Equipment. An end-of-sale product is a Cisco product that is no longer being manufactured or sold new by Cisco. The process is the same as for new product and is initiated through the Cisco TAC.

Q. Can Cisco Certified Refurbished Equipment be leased or financed?

A. Yes. Cisco Capital offers a variety of easy and flexible financing programs. Combining these programs with Cisco Certified Refurbished Equipment will enable you to lower total cost of ownership, simplify operating budgets, and make the most of your capital budgets.

Q. What is the ordering process?

A. Please contact your authorized Cisco reseller for a list of available products and pricing. If you are not currently working with one, please visit www.cisco.com to locate your nearest Cisco reseller.

Q. What are the lead times?

A. Products in inventory can generally ship within 24 hours after the purchase order is received.

Your local Cisco Certified Refurbished Equipment reseller is

Aboutscan LLC

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Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

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